

Dear customers,

Camping Illa Mateua will offer you all our services, with the maximum hygienic and sanitary security.

We have worked to adapt us to the new situation and to be able to offer our services, always following the instructions of the health authorities.

We work together with the Girona Camping Association to offer maximum security to our customers, receiving the We care seal for the good measures adopted so far.

CLEANING AND DISINFECTION

Increased frequency of cleaning and disinfection of common areas and accommodation with viroidal products and alcoholic disinfectants.

Disinfection of playgrounds, street furniture and sports areas before opening and cleaning throughout the day.

Disinfection of floors, showers and swimming pool.

Maintaining the appropriate values of the pool water parameters.



HEALTH SAFETY

Training of all staff on security protocols.

Installation of hydro alcoholic gel dispensers in all common areas.

A safety and hygiene committee has been set up



SOCIAL DISTANCE

Protective screens and signals at the reception.

Signals on the ground with waiting marks with the minimum distance to access the services.

Indication of the maximum capacity in the sanitary blocks, swimming pools and buildings to guarantee the safety distance.

AVAILABLE SERVICES

Pool bar
Ice cream shop
Roast take away service
Sport's zone and Playgrounds for children
Sanitary blocs and Laundry

The camping Illa Mateua undertakes to follow the security measures and is appealing to collective responsibility, assuming that everyone complies, in their private life, with the recommended measures.

Hygiene and health measures will be followed by the safety and hygiene regulations decreed by the Generalitat de Catalunya. Camping Illa Mateua adheres to the right to modify safety and hygiene regulations in accordance with general regulations.

Thank you for your trust and patience in these times of uncertainty.

If you have any questions or need to make any arrangements, please contact the Camping Reception team: info@campingillamateua.com

The management Team

