











SATISFACTION SURVEY

Dear Customer. Thank you for your time. Your evaluation will help us make improvements. We hope you have had an enjoyable stay. Please leave this form refilled in the special box at the reception.

	GOOD
	REGULAR
	BAD

FULL NAME :	PITCH/ACCOMODATION :
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	<p>BOOKINGS MANAGEMENT</p> <table border="1" style="width: 100%;"> <tr> <td></td> <td style="text-align: center;"></td> <td style="text-align: center;"></td> <td style="text-align: center;"></td> </tr> <tr> <td>Navigabiiti website</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> </tr> <tr> <td>Online Reservation</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> </tr> <tr> <td>Phone Reservation</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> </tr> <tr> <td>Quality of the info</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> </tr> </table>					Navigabiiti website	○	○	○	Online Reservation	○	○	○	Phone Reservation	○	○	○	Quality of the info	○	○	○		<p>RECEPTION</p> <table border="1" style="width: 100%;"> <tr> <td></td> <td style="text-align: center;"></td> <td style="text-align: center;"></td> <td style="text-align: center;"></td> </tr> <tr> <td>Welcome</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> </tr> <tr> <td>Availability</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> </tr> <tr> <td>Efficiency</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> </tr> <tr> <td>Services</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> <td style="text-align: center;">○</td> </tr> </table>					Welcome	○	○	○	Availability	○	○	○	Efficiency	○	○	○	Services	○	○	○								
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OBSERVATIONS AND SUGGESTIONS

Please tell us what you will like us to improve as a priority. If you have any remarks or comments, you can write it on the other side of this paper. Thank you !!!

How would you rate your general satisfaction for your holiday from 0 to 10 ? (0 is the worst mark)

Will you return to Camping Illa Mateua in the futur ?